

 Management System	Doc. No: CP-01
Company Policy	Eff. Date: 15 Sep 2020
Quality Policy	Rev. No: 13

It is the Company's policy to provide a professional ship management service, in a cost-effective manner, to meet the agreed requirements of its customers as well as fulfill its responsibilities towards its employees, the environment, and the public at large.

Senior management is committed to establish and implement a Management System that is adequately supported and maintained in a manner that continually satisfies the requirements of the ABS Marine HSQEEEn Guide, as applicable to SQE.

Additionally, senior management is committed to achieving quality excellence through:

- Ensuring that external and internal issues, as well as the associated risks and opportunities that can affect conformity of services and the ability to enhance customer satisfaction, are determined and addressed;
- Promoting the use of process approach, risk-based thinking, and the importance of effective quality management;
- Conforming to management system requirements;
- Determining, understanding and consistently meeting customer and applicable statutory and regulatory requirements;
- Meeting customer expectations as defined in charter-parties and management agreements;
- Timely processing and resolving customer feedback so that customer satisfaction is maintained;
- Developing and implementing controlled business processes and, to the extent necessary, maintaining documented information to support the operation of its processes;
- Continually improving the suitability, adequacy and effectiveness of its Management System and operational responsiveness;
- Establishing and pursuing reasonable and measurable objectives and performance targets that are compatible with the context and strategic direction of the Company;
- Determining employee competency requirements and developing quality awareness through effective orientation and/or training; and
- Recruiting and placing competent seafarer's onboard vessels in conformance with flag state requirements, and where applicable with the MLC 2006, and promoting practices to provide all levels of the Company, both ship-based and shore-based, with a safe working environment.

The Senior Management of the Company ensures that the Quality Policy is maintained as documented information, communicated, understood and applied at all levels within the Company, both ashore and at sea, and that it is available to interested parties.

Samuel H. Norton
President